

## Tech Bulletin 17 - Flat Screen Hall Monitor TV

**Date Issued:** 06/15/09

**Product Affected:** Color Statesman, Color Statesman Verifier, Video Designer

**Version(s) Affected:** All Versions

### **Problem:**

Verify Video looks washed out, screen rolls and other general video problems. Ball Camera Video looks fine. CRT TV's and CRT Video Monitors work correctly.

### **Explanation:**

The Video Tuner in some Flat Screen TV's and Video Monitors does not sync up correctly with the Verify Video data out of the Color Statesman, Color Statesman Verifier and Video Designer.

### **Solution:**

1. Do not purchase Hall Monitor TV's with Flat Screens that can not be returned to the seller if necessary.
2. Test Verify Video quality on all Hall Monitor TV's with Flat Screens prior to installation.